

**EASTERN OREGON UNIVERSITY  
DIVISION OF STUDENT AFFAIRS  
2009-2010 ANNUAL REPORT**

**Mission Statement**

Student Affairs takes pride in furthering the University's mission by encouraging and enhancing student learning and development in and out of the classroom. With a student-centered focus, Student Affairs staff facilitates transformative experiences that integrate academic learning with co-curricular activities helping students live what they learn and learn as they live. Student Affairs is a leader and partner in programs and services that create a vibrant campus life.

Fundamental assumptions underlying this mission are:

- A student-centered campus environment contributes to a student's growth and development.
- Each student is unique.
- Each student has worth and dignity and deserves to be treated with respect.
- Students are responsible for their own development.
- Students have the opportunity to participate in an array of campus experiences and to interact with persons of diverse cultures and values.

**Student Affairs Leadership Team**

Dr. Camille Consolvo, Vice President for Student Affairs

Dr. Thacher Carter, Director, Counseling Center

Rob Cashell, Director, Athletics and Recreation

Colleen Dunne-Cascio, Director of Student Relations

Stephen Jenkins, Director of Housing and Student Involvement

Heather Cashell, Executive Assistant to the Vice President

**Student Affairs Units**

- Athletics (Intercollegiate) and Recreation (Fitness Center and Intramurals)
- Student Relations (ombudsperson, assessment, student conduct oversight)
- Counseling Center
- Multicultural Center
- Residence Life/Housing
- Student Health Center
- Center for Student Involvement
- Hoke Union Building
- Office of the Vice President for Student Affairs

**Executive Summary**

This report provides an overview of accomplishments during the 2009-2010 academic year, staff and program highlights, and the issues and challenges facing Student Affairs

units in the upcoming year. For 2009-10 unit goal accomplishments, please review each unit's annual report. In addition, preliminary departmental goals for 2010-2011 are presented.

### Highlights

- Started drafting a new mission for Student Affairs in keeping with the University's mission.
- Hired new volleyball (Hailey Pearce), soccer (Keith Scarlet), and softball (Aaron Jackson) coaches.
- Hired new facilities/scheduling coordinator in Hoke Union Building, Le Alexander.
- Hired first-ever, non-student, residence hall area coordinator, Jae Webb.
- Served as members of University Council, Camille Consolvo and Thacher Carter.
- Successfully transitioned new student orientation/welcome week program to Student Affairs without additional FTE and revamped process for coordination and implementation.
- Coordinated, in collaboration with Academic Affairs, visit to campus by Dr. Jean Henscheid, a first-year experience consultant, for the HUM 101 & 102 course content and design.
- Served on working group to redesign course syllabus for Hum 101, Camille Consolvo and Colleen Dunne-Cascio.
- Enjoyed another stellar year in Mountaineer athletic competition; EOU finished 3<sup>rd</sup> in the competitive All-Sport Award race which is given to the most successful overall athletic program in the Cascade Collegiate Conference. This 3<sup>rd</sup> place follows a 1<sup>st</sup> place in 2007-2008, a 2nd place in 2006-2007, and a 3<sup>rd</sup> place in 2008-2009.
- Participated in 2009-2010 post-season play— nine of our 12 Intercollegiate athletic teams.
- Achieved: 13 Performance All-Americans; 19 Academic All-Americans; 169 Dean's List members; 40 All-Conference Selections.
- Achieved 3.0 GPA or higher, 52% of student athletes receiving aid.
- Finished 43<sup>rd</sup> in the prestigious Directors Cup standings, Mountaineer athletics.
- Worked with Residence Life and Academic Affairs to develop a residential living learning community for Fall of 2010 titled "The Power of Place." Students will take ENV 200, SOC 110, and HUM 101 with SOC 110 and HUM 101 having only LLC cohort members attending and taught in North Hall. In addition, the HUM 101 will be taught by Jae Webb, the Area Coordinator, who will live in North Hall.
- Created a Student Affairs Social Media committee to explore how to use this type of communication to reach our students.
- Developed a proposal that was approved for funding, to purchase and implement MAP-Works (Making Achievement Possible) in fall 2010 to identify and intervene with high-risk students.

- Developed a proposal which was approved for funding to purchase and implement OrgSync web-based student club and organization management software to provide services and access for these groups 24/7.
- Worked with Cabinet members to reduce housing rates in an effort to make housing more accessible for our students. Re-opened part of Hunt Hall to accommodate residents.
- Served as coordinating presenter for a program about dealing with presidential transitions at the National Association of Student Personnel Administrators. (NASPA) conference, Chicago, March 2010, Camille Consolvo.
- Served on NASPA Western Regional Conference planning committee as Director of the Senior Student Affairs Officer Institute, San Jose, CA, November 2009, Camille Consolvo.
- Created the following policies: Facilities Use, Medical Withdrawal, Time, Place, and Manner, Missing Persons, and revised the Classroom Decorum policy.
- Worked toward transition of the Department of Athletics and Recreation to start reporting to the President as of July 1, 2010.
- Successfully prepared for and avoided H1N1 epidemic.
- Served on La Grande police officer interview panels, Camille Consolvo.
- Created student awareness and determined support for Universal Student Health Insurance proposal.
- Served on the work group that revised the Sexual Harassment Policy, Stephen Jenkins and Camille Consolvo.
- Dealt with numerous student behavioral and other issues (e.g., death, sexual harassment, stalking, assault, psychological issues, classroom civility issues, etc.).
- Assisted with 646 student issues/concerns, and 46 student conduct issues during the 2009-10 academic year, Director of Student Relations.
- Conducted conference calls with most of the Regional Center Directors to assess on-line and on-site student needs, VPSA and Director of Student Relations.
- Coordinated the early alert referral program during Fall term (Director of Student Relations) until it was determined that Student Affairs did not have the staff resources to implement this program effectively and handed it off to Academic and Career Advising.
- Renovated Multicultural Center computer lab.
- Student Council for Multicultural Affairs (SCMA) revised their constitution, became an active club, and was awarded Student Club of the Year.
- Served as liaison to the Oregon Department of Veterans Affairs Region V Campus Veterans Service Officer and helped him get connected to veterans/students.
- Created on-line form, based on the Regional Directors' suggestion, for students to ask questions to which they are not able to find the answer.  
[http://chinook.eou.edu/eouforms/saffairs\\_question.cfm](http://chinook.eou.edu/eouforms/saffairs_question.cfm)

- Increased occupancy in the residence halls and may set a new record for opening occupancy for Fall 2010.
- Creating a Student Leadership Resource Zone in the former ESE space in the Center for Student Involvement, Hoke Union Building.

### **2009-10 Goals and Goal Attainment Summary**

Goals for 2009-10 and their status may be found at

<http://www.eou.edu/saffairs/strategic.html>

### **2010-11 Preliminary Goals by Theme**

2010-11 Goals and Indicators may be found at

<http://www.eou.edu/saffairs/strategic.html>

### **Issues/Challenges Facing Student Affairs**

In the Division of Student Affairs we have fewer staff doing the same work previously done by a larger staff group. We also have increased the number of students enrolled which stretches staff and fiscal resources and makes serving students more challenging. All units are evaluating their activities and prioritizing them to be most efficient in meeting the needs of students and other key stakeholders to address student learning. The Center for Student Involvement is staffed with the administrative and classified staffing levels in existence for many years while at the same time trying to serve more students. From 2008 to 2010 EOU enrollment has increased to approximately 200 more on-campus students enrolled with no additional staff to serve these students. One portion of the Director of Student Relations job is serving as the main campus contact for all student (on-line, on-campus, on-site) issues and concerns and enrollment for all students has increased by over 500 students in the last two years. We have also inherited the responsibility to coordinate new student welcome/orientation without additional FTE or support. All of these factors combine to put a strain on staff and make it difficult to provide quality programming and learning opportunities for students.

An immediate challenge for the Office of the Vice President for Student Affairs is that the VPSA and executive assistant are in a separate location from the Director of Student Relations. This limits collaborative discussion and implementation of programs and also results in inefficient space utilization. Also, with only .5 FTE support in the outer office of the Residence Life suite in which the VPSA and Executive Assistant reside, the Executive Assistant assists with reception for the Residence Life suite part of the day which detracts from accomplishing her own responsibilities. With the proposed Inlow Hall renovations, it is hoped that all the Office of the Vice President for Student Affairs staff can be housed together in Inlow. Moving the VPSA office back to Inlow after a 3-4 year hiatus from that building will also create more efficient communication

with other President's Cabinet members who are all housed in this building, and with other student service units. This will allow us work more collaboratively together across the University to better meet students' needs.

Keeping current with state-of-the-art technology to serve students when Information Technology staffing is limited also creates challenges. Some examples include the Counseling Center converting their charts and record keeping to Titanium, an electronic, confidential record-keeping system and needing to upgrade to newer versions of Judicial Officer software to track student conduct records. Without ongoing and continuous support for these systems, we are limited in our ability to use them effectively. We are excited to move to an on-line early alert system, MAP-Works, and 24/7 club/organization software, Orgsync. While exciting, these new systems also require Student Affairs staff time for start up, training, and management.

A continuing concern for Housing is the financial state of the department. EOU needs to continue a steady enrollment at the level that we anticipate for 2010-2011 to stay at a breakeven point. This will allow us to be more proactive in both the housing and residential education areas to best meet student needs.

The Hoke Union Building will continue to be challenged with the maintenance and upgrade of the facilities. Even with additional funding from the Student Fee Committee, the backlog of deferred maintenance projects is overwhelming. We hope to partner with OUS as well as other experts in creating an overall plan for completing both mechanical and programmatic changes for the building.

In Athletics, decreased state support and less lottery funding continues to make budgeting a challenge. The Athletic Department is also operating the same number of sports with fewer staff (e.g., athletic trainer) which limits the ability to serve student-athletes as effectively as possible.

In spite of the above-mentioned issues and challenges, the staff in the Division of Student Affairs is committed to collaborating with staff and faculty to provide an environment for students that helps them succeed at EOU and beyond.