

**CONTACT INFORMATION**

**24 HOUR NURSE ADVICE LINE**  
**(800) 746-6586**

**CLAIMS ADMINISTRATION:**  
*Claim, Eligibility and Coverage Questions*

Aetna Student Health

PO Box 15708

Boston, MA 02215-0014

(866) 746-6586

**FIND A DOCTOR OR PROVIDER:**

Aetna Preferred Provider Network

(866) 746-6586

[www.aetna.com/docfind/custom/chickering](http://www.aetna.com/docfind/custom/chickering)

**PLAN ADMINISTRATION:**

Wells Fargo of California Insurance Services, Inc.

Student Insurance Division

OR License No. 802263

11017 Cobblerock Drive, Suite 100

Rancho Cordova, CA 95670

(800) 853-5899

Fax: (916) 231-3398

<https://studentinsurance.wellsfargo.com>



**EASTERN OREGON**  
UNIVERSITY

One University Blvd

Office of Student Affairs

Hoke Union Building 111

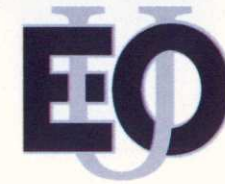
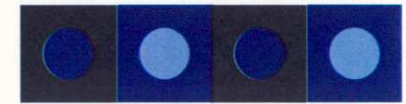
La Grande, OR 97850

Phone: 541-962-3635

Fax: 541-962-3924

Email: [saffairs@eou.edu](mailto:saffairs@eou.edu)

<http://www.eou.edu/saffairs/>



**EASTERN OREGON**  
UNIVERSITY

On-site

Student Insurance

Resource Pamphlet

2009-2010





**EASTERN OREGON  
UNIVERSITY**

**EOU STUDENT SERVICES**

**Admissions:**

(541) 962-3393

**Academic & Career**

**Advising:**

(541) 962-3378

**Counseling Center:**

(541) 962-3524

**Financial Aid:**

(541) 962-3550

**Learning Center &**

**Disability Services:**

(541) 962-3663

**Registrar:**

(541) 962-3519

**Residence Life:**

(541) 962-3533

**Student Health Center:**

(541) 962-3524

**Office of Student Affairs:**

(541) 962-3635



**EASTERN OREGON UNIVERSITY**

As an on-site student attending Eastern Oregon University and admitted to either the CUESTE undergraduate education or the Masters of Arts in Teaching programs, you are automatically enrolled in the basic student health insurance plan.

Each year, Eastern Oregon University initiates a program for student health insurance. We believe this program provides improved coverage at a lower cost to our students. The basic insurance coverage is mandatory and students are given the option to purchase additional supplemental coverage for themselves and their families.

For complete plan information, please download the online insurance brochure at :

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)



**STUDENT INSURANCE FAQ**

**WHY AM I REQUIRED TO HAVE INSURANCE?**

**Everyone needs health insurance coverage, even students. Good health is essential to your academic success, and adequate insurance makes sure you get the care you need to maintain good health. Unexpected medical bills can also threaten your ability to complete your education if you are uninsured or have inadequate coverage.**

**WHAT IF I DON'T NEED THE INSURANCE AS I HAVE MY OWN?**

**Regardless of other insurance coverage, students may NOT opt out of the basic plan. This ensures that all students will have some insurance coverage while they are enrolled.**

**WHAT DOES THE INSURANCE COVER?**

**For either the Basic Plan or Optional Supplemental Plan coverage information please contact the Office of Student Affairs at (541) 962-3635 or email to [saffairs@eou.edu](mailto:saffairs@eou.edu)**

**CAN I ADD MY FAMILY TO MY STUDENT INSURANCE PLAN?**

**Yes, dependants may be added to the plan by purchasing the Optional Supplemental Medical Plan. Please contact the Office of Student Affairs at (541) 962-3635 or email to [saffairs@eou.edu](mailto:saffairs@eou.edu) for more information.**

**WHY AM I CHARGED A STUDENT INSURANCE FEE AND AN**

**ADMINISTRATIVE SERVICE FEE?**

**This fee is charged in addition to the insurance plan premium to cover costs of administering the student insurance program.**

