

EOU STUDENT HEALTH CENTER CONSENT TO TREATMENT

The EOU Student Health Center (SHC) is a multidisciplinary integrated care system that works together to promote health and wellness of students on this campus. The SHC is open Monday through Friday from 8:30 a.m. until 4:30 p.m. **If you need emergency medical services after hours**, please call city emergency number at 911 or go to the nearest local emergency room. **If you have an urgent mental health matter** that cannot wait until normal business hours, you may call the Center for Human Development (CHD) crisis line at 541-962-8801, or go to the nearest emergency room located at 900 Sunset Drive in La Grande.

ELIGIBILITY: Those who have paid the Student Health Fee are eligible to receive services at the SHC. A Student Health Fee is assessed to all EOU students taking 6 or more credits with at least 1 those being and on-campus credit. This is independent of the Student Health Insurance and is assessed regardless of insurance coverage. Students taking fewer credits have the option to pay the Student Health Fee, and receive services through the SHC.

BILLING PRACTICES: Injury and illness related visits are provided at no cost to eligible EOU students. For those who have purchased the EOU Student Health Insurance, we will bill for health maintenance related visits (such as annual physical exams), medications, injections, medical supplies, appointments with contracted specialists, laboratory, and other assessment studies performed in the SHC. We also have the ability to bill private third party payers, please check with your insurance carrier to verify that we are a preferred provider. For those without insurance or for those who prefer to pay in cash for confidentiality, a cash discount is offered for full payment at time of service reasons (credit and debit cards are accepted). **Full payment is required at the time of service for any services not covered by insurance.**

MEDICARE NOTIFICATION: EOU SHC is not a service provider for Medicare patients.

OREGON HEALTH PLAN NOTIFICATION: The EOU SHC is not a primary care provider for the Oregon Health Plan (OHP).

IMMUNIZATIONS: Certain **immunizations** are required by State law (ORS 433.235 through 433.284) and the corresponding Administrative Rules (OAR 333-050-0110 through 333-050-0140) and EOU policy. Currently, proof of two Measles immunizations (MMR) are required. These immunizations are required for all entering students. Proof of immunizations must be submitted to the EOU Admissions Office within the first four weeks of your first term or a hold will be placed on your registration for future terms.

APPOINTMENTS: **Appointments** are made with the receptionist either by phone or in person. Appointment length varies with the provider you are seeing and depending on the nature of your concern. When you call or come in, the receptionist may ask you a few questions to help determine the appropriate provider for you to see as well as the length of time needed for your appointment. **If you need to cancel or reschedule an appointment, we ask that you give us 8 hours notice; otherwise, you will be charged a “no-show” fee of \$15.**

****CONFIDENTIALITY****

All services at the EOU SHC are confidential except as limited by law. Please read the statement Notice of Privacy Practices AND the following information. Our goal is to treat you with dignity and respect. Communications between you and the EOU SHC staff are confidential as required (and except as limited) by law. Generally, EOU SHC staff may not disclose information about your treatment to another person or agency outside of the EOU SHC (including parents, teachers, or residence life staff) without your written consent.

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Among the legally and ethically determined exceptions to this policy are:

- Providers need to disclose information necessary to prevent you from acting on plans to hurt yourself or others.
- Providers need to report suspected child abuse or elder abuse to the appropriate authorities. This does not pertain to adults relating their own story of having been abused.
- Providers need to disclose medically relevant information if you have a potential medical emergency.
- Providers need to report to the appropriate county or state authorities if you have a reportable communicable disease or if you have a condition that makes it unsafe to operate a motor vehicle.
- If your records are subpoenaed, confidential information may be disclosed in a criminal proceeding by order of a judge in a non-criminal proceeding, or if you choose to waive the privilege of confidentiality.
- Any person who serves you at the SHC has access to all of your files on a “need to know” basis. Each provider can consult with other providers as deemed appropriate within the SHC.
- If you have concerns about your medical records, please talk with your provider.

Sometimes you or your care provider will decide that sharing information about you and/or your particular situation with another person or agency is in your best interest. In this case, you and your provider will discuss the purpose and scope of sharing the information, and you and your provider may need to prepare a separate written consent form.

The EOU SHC is a training site for health professionals. As such, you may see a nursing student, counselor or other student in training. In such cases, you will be asked by your SHC provider if this student may observe and/or participate in your care. You have the right to decline. Students in training in our clinic are held to the same high standard of confidentiality as all health care professionals.

On occasion, students may find themselves working alongside one of our health care providers as part of an EOU activity. In these situations, SHC professionals take caution to protect the students’ privacy and do not reveal whether any student has received services at the EOU SHC. This is also true in social situations in our community.

I have read the above information or have had it read to me. I accept the EOU SHC’s services based upon my understanding of this information. I understand policies related to confidentiality and its limitations mentioned above.

Name (please print)

Student I.D.#

Signature

Date

If you have a question or concern regarding services or your treatment at the EOU SHC, please speak with your provider or the Director of the EOU SHC at (541) 962-3524. If you still do not feel satisfied with the response to your question or concern, please talk with the Vice President of Student Affairs at (541) 962-3635.